

Terms & Conditions

We want all our customers to be satisfied. That's why we have set out our general terms and conditions.

1. How to book:

As soon as we do receive your request by e-mail or phone, we will send you a personalized written programme with a quotation. Once you agree with the programme and rate, we will send you the invoice with the payment details. Your reservation will be confirmed upon receipt of a 30% deposit. This may be paid using a bank wire or by the paypal service on our website page BOOK YOUR TOUR. All bank charges and costs of transmitting payment must be borne by the client.

2. Cancellation:

Cancellation fees will be applied if you cancel your reservation:

1. Less than 04 weeks before the beginning of the tour: 30% of the deposit amount
2. Less than 02 weeks before the beginning of the tour: 50% of the deposit amount
3. Less than 06 days before the beginning of the tour: 100% of the deposit amount

4. Amendments:

Amendments can be made without any penalty or cancellation charges prior to the cancellation deadline, if you reschedule your tour two weeks before departure no cancellation fees will be held.